

IMPORTANT INFORMATION ABOUT TELSTRA PHONEAWAY CARDS

Dear XX

I am writing to advise you that effective immediately, Telstra has instructed C-Direct to conduct a recall of all current dated PhoneAway cards that are in stock at retailers.

If you have any stock at your premises, please complete the form attached, package up the stock and send it back to us with the completed form to the address below for a full credit or refund:

C-Direct product recall
Reply paid XXXXXX
Ivanhoe East VIC 3079

Please note that this recall only applies to product that is current or has expired since the beginning of May 2016.

Please ensure that all stock is returned to us by Wednesday 6th July 2016.

We understand that calling cards are essential for communication in some areas and as such, we are replacing the PhoneAway card in our range with a product called Phone Home which can be used on Australian landlines to call other Australian landline and mobile phones at very competitive rates.

Kind regards,

Andrew Ciliberto
Operations Manager
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